ID.me for Public Sector

How ID.me helps government agencies succeed

ID.me is a federally certified credential service provider (CSP) that verifies and authenticates users interacting with government IT systems over open networks.

The ID.me Identity Gateway provides a portable, easy-to-use platform that can be used to verify users at scale and give them a unified login option for government websites. In the same way that Visa streamlined financial transactions through trusted and portable credentials, ID.me is designed to streamline public sector services by issuing a trusted and portable login.

Core Features

- Certified at NIST 800-63-3 Identity Assurance Level 2 (IAL2) and Authenticator Assurance Level 2 (AAL2) by the Kantara Initiative

- Over 53 million users and more than 500 organizations use ID.me's secure digital identity network across government, healthcare, and commercial entities

- Video call backup with Trusted Referees to service demographics that aren't represented in traditional digital identity verification options

- In-person proofing at retail locations support

- Orchestration platform that can leverage a variety of authentication policies to suit your agency's needs: SSO, MFA, KBA-replacement, Fortified Identity and IAL2

- Full suite of Multi-Factor Authentication (MFA) capabilities at NIST AAL2: FIDO 2 and FIPS 140-2 approved authenticators

- Presentation Attack Detection capabilities

- Implementations support SAML 2.0, OAuth 2.0, and OIDC

- FedRAMP Moderate ATO (GSA Marketplace, VA)

- Section 508 and ADA compliant, capable of quick translation and localization efforts

- Dedicated security team that offers advanced threat intelligence, forensics, and fraud detection

- Ability to upgrade government logins to IAL2 with agency branding

- Partners only pay for successful identity proofing events

- Includes consumer-facing help desk support

Extensive Government Experience

Serve as a login option and CSP at the Department of Veterans Affairs, Department of Commerce, Department of the Treasury, and Social Security Administration

Provide identity verification for 27 state workforce agencies for Unemployment Insurance; verified over 12 million users to NIST 800-63-3 IAL2
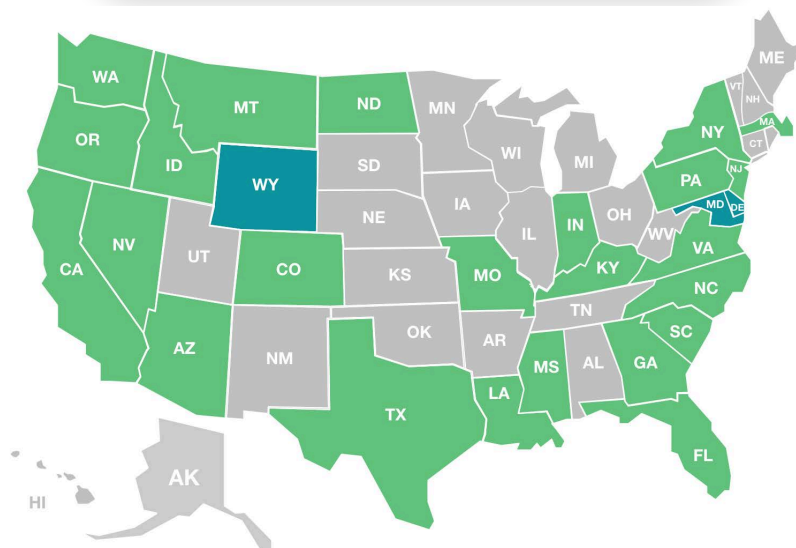
Prevented at least 2.2 million fraudulent unemployment claims, saving over $4 billion in taxpayer money

Industry-leading verification pass rates of 87-93% at IAL2 with liveness

Agencies and states that use ID.me for identity verification

- ● Live
- ● In Implementation