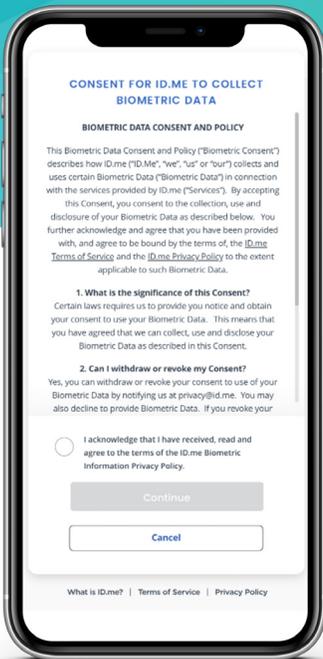


How to Take a Video Selfie

ID.me

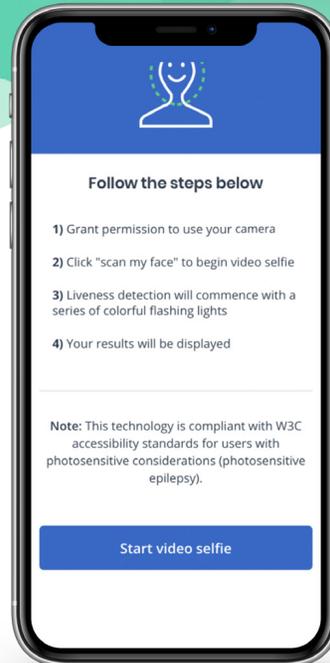
The video selfie step should take you about a minute to complete.



Step 1

Before uploading documents, consent for ID.me to collect biometric data.

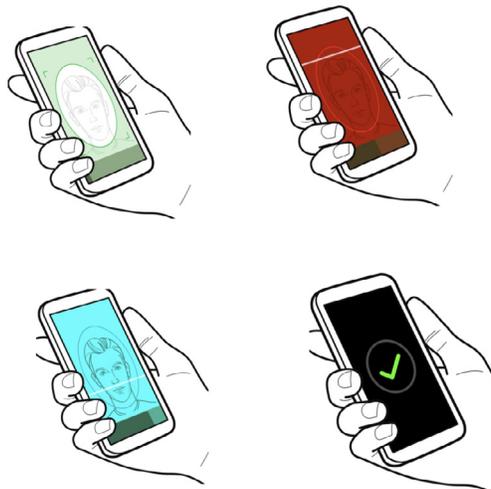
Hit continue and upload your documents. Once complete, you will be asked to take a video selfie.



Step 2

Allow ID.me to use your phone's webcam.

You will then be asked to take a video selfie.

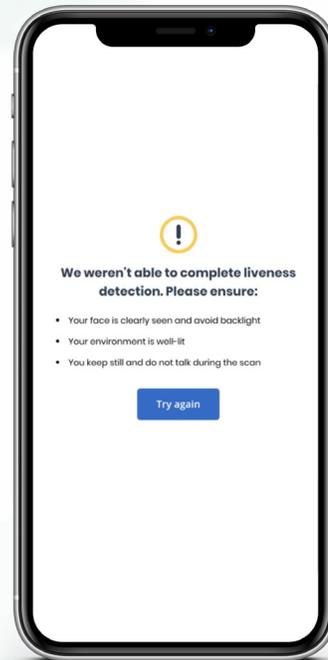
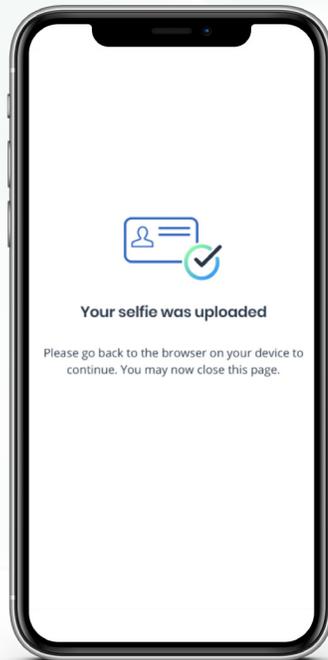
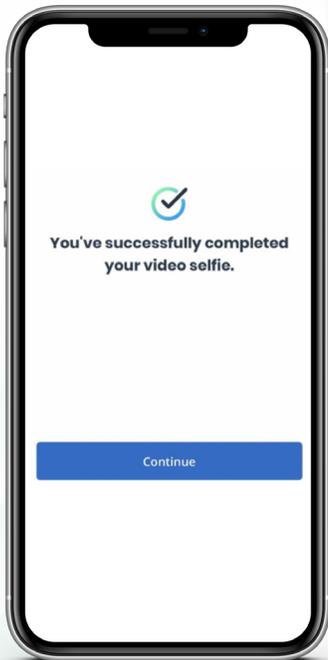


Step 3

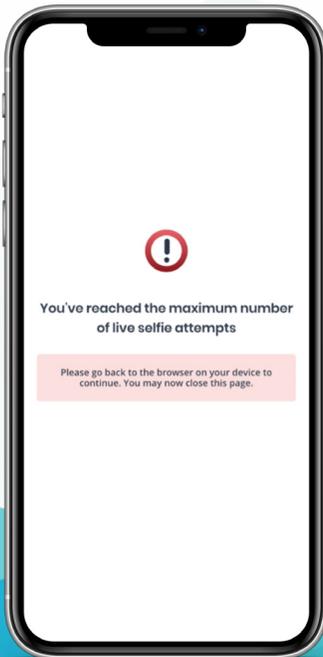
Before beginning, make sure you're in a well-lit area. Make sure your face appears clearly on the screen and fits within the oval. You will then see a series of colored flashing lights. Keep your face still while it is captured in the video selfie.

Step 4

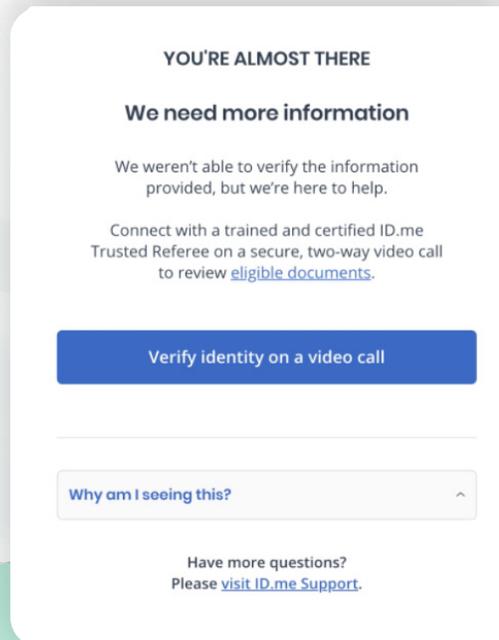
You will then be notified whether your attempt was successful. Move on to **Step 5** after your video selfie is uploaded.



If your attempt fails, you will have the option to retry two more times.



If your video selfie is not successful by your third try, you will be routed to verifying your identity on a video call with an ID.me Trusted Referee on your browser.



Step 5

Once the video selfie is complete, you will automatically continue to the next step of verification with ID.me. If you started verifying on a laptop/desktop browser, please return to that device.