How to Take a Video Selfie

The video selfie step should take you about a minute to complete.

**Step 1**

Before uploading documents, consent for ID.me to collect biometric data.

Hit continue and upload your documents. Once complete, you will be asked to take a video selfie.

**Step 2**

Allow ID.me to use your phone's webcam.

You will then be asked to take a video selfie.

**Step 3**

Before beginning, make sure you're in a well-lit area. Make sure your face appears clearly on the screen and fits within the oval. You will then see a series of colored flashing lights. Keep your face still while it is captured in the video selfie.
**Step 4**

You will then be notified whether your attempt was successful. Move on to **Step 5** after your video selfie is uploaded.

If your attempt fails, you will have the option to retry two more times.

**Step 5**

Once the video selfie is complete, you will automatically continue to the next step of verification with ID.me. If you started verifying on a laptop/desktop browser, please return to that device.

If your video selfie is not successful by your third try, you will be routed to verifying your identity on a video call with an ID.me Trusted Referee on your browser.