

Upgrade Your ID.me Account to Access the IRS



ID.me, a trusted technology provider for the IRS, is upgrading user account security requirements to adhere to federally certified protocols for digital identity verification.

If you already have an account at IRS (eAuth), you have the option to login with your existing IRS credentials or login / create an ID.me account. ID.me will be the primary login for the IRS moving forward. If you already have an ID.me account but are asked to perform additional steps when logging in, this is to satisfy the stricter security requirements of the IRS. If you are not prompted to perform any additional steps, you already meet the requirements and no further action is required.

WHAT YOU MAY NEED:



MOBILE PHONE WITH CAMERA



SOCIAL SECURITY NUMBER



EMAIL ADDRESS



LAPTOP OR COMPUTER



PHOTO ID (DRIVER'S LICENSE, PASSPORT, OR PASSPORT CARD)

The sections below describe the potential steps you may have to take to upgrade your account depending on how you previously verified your identity.

1. Government ID + Selfie Upload

You need to upload a photo of your government ID (driver's license, passport, or passport card) and a selfie that matches up with the photo on your ID.

This process is secure and should only take a few minutes.

WHAT YOU MAY NEED

- ✓ Mobile phone with internet access or computer/laptop and a landline
- ✓ Photo ID (driver's license, state ID passport, or passport card)



VERIFY YOUR IDENTITY

You will only need to complete this process once to access your account at the IRS and other sites that offer ID.me as a sign-in option.

- 1 Choose a photo ID** type to submit: driver's license, passport, or passport card.
- 2 Take photos** of your government ID or choose to **upload existing photos**.
- 3 Take a video selfie** so ID.me can match it to the photo on your government ID.
- 4** Follow the instructions to **take a video selfie** with your mobile phone or computer. Try to position your face in the center of the camera. When you're satisfied with the photo, hit "Continue."



2A. Video Selfie Upload Only

You need to upload a video selfie that matches up with the photo on your government ID.

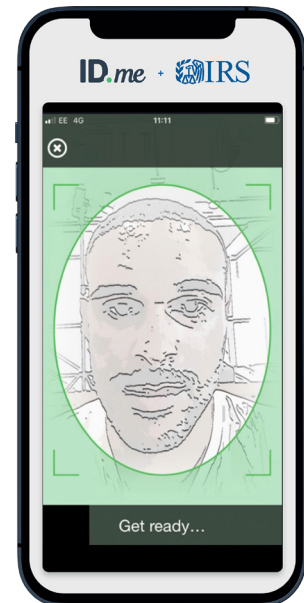
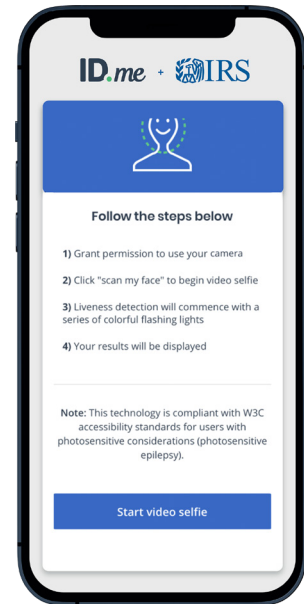
This process is secure and should only take a few minutes.

WHAT YOU MAY NEED

- ✓ Mobile phone with internet access or computer/laptop and a landline.

Process

- Follow the instructions to **take a video selfie**. Try to position your face in the center of the camera. When you're satisfied with the photo, click continue. Simply watch the colors on your phone screen until the scan is complete.



2B. Pre-verified at IAL2 + Liveness

To satisfy stricter security requirements of the IRS, those with a previously verified account at IAL + Liveness are required to complete the video selfie and proceed to Step 3.



3. Complete Verification



You will only need to complete this process once to access your account at this agency and other sites that offer ID.me as a sign-in option.



1 Confirm Information

Make sure that all your information is accurate and complete.

2 Authorize ID.me

Choose **Allow and continue** to authorize ID.me to share your verified identity with the the IRS so you can access your account.

