




How to Set Up and Protect Your ID.me Account



IAL2 + Liveness

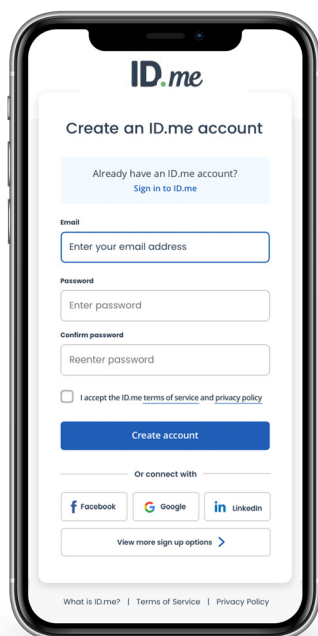
A SIMPLE, SECURE METHOD TO LOG IN TO YOUR ACCOUNT

What You'll Need:

-  **Mobile Phone with Camera**
-  **Email Address**
-  **Photo ID (Driver's License, Passport, Passport Card, or State ID)**
-  **Social Security Number**
-  **Laptop or Computer (optional)**

HOW IT WORKS

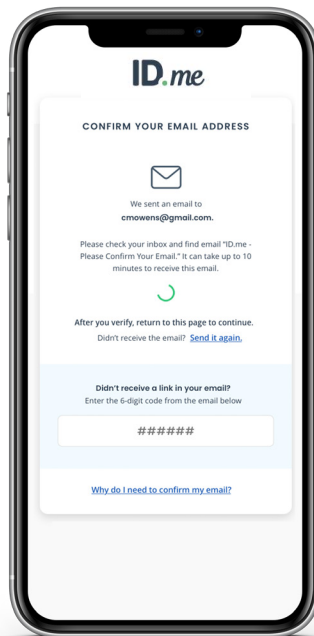
1 Sign Up



The screen shows the 'Create an ID.me account' form. It includes fields for Email, Password, and Confirm password. There is a checkbox for 'I accept the ID.me terms of service and privacy policy'. Below the form are links for 'Create account', 'Or connect with' (Facebook, Google, LinkedIn), and 'View more sign up options'.

Create your account or, if you already have an ID.me account, simply sign in.

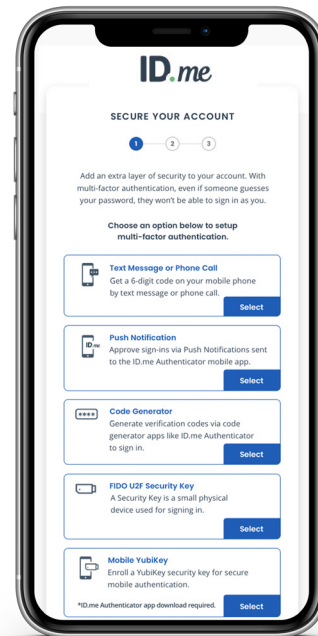
2 Confirm Email



The screen shows the 'CONFIRM YOUR EMAIL ADDRESS' page. It includes a message: 'We sent an email to cmowens@gmail.com. Please check your inbox and find email "ID.me - Please Confirm Your Email." It can take up to 10 minutes to receive this email.' There is a 'Send it again' link and a 6-digit code input field.

Check your inbox for an email from ID.me and confirm your email address.

3 Secure Account



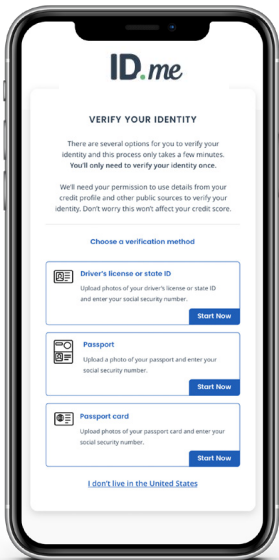
The screen shows the 'SECURE YOUR ACCOUNT' page. It includes a message: 'Add an extra layer of security to your account. With multi-factor authentication, even if someone guesses your password, they won't be able to sign in as you.' There are five options for multi-factor authentication: Text Message or Phone Call, Push Notification, Code Generator, FIDO U2F Security Key, and Mobile YubiKey. Each option has a 'Select' button.

Protect your account. You can receive a passcode via text message or phone call, or choose one of the other listed methods.

How to Verify Your Identity with ID.me

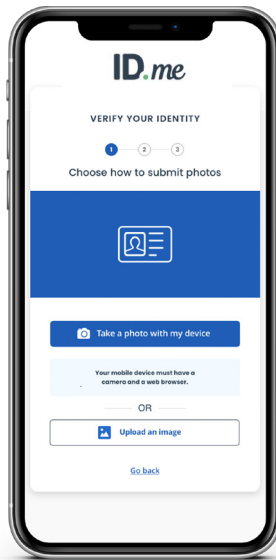
COMPLETE THIS PROCESS ONCE TO ACCESS YOUR ACCOUNT PLUS OTHER ID.ME PARTNERS

4 Choose How to Verify



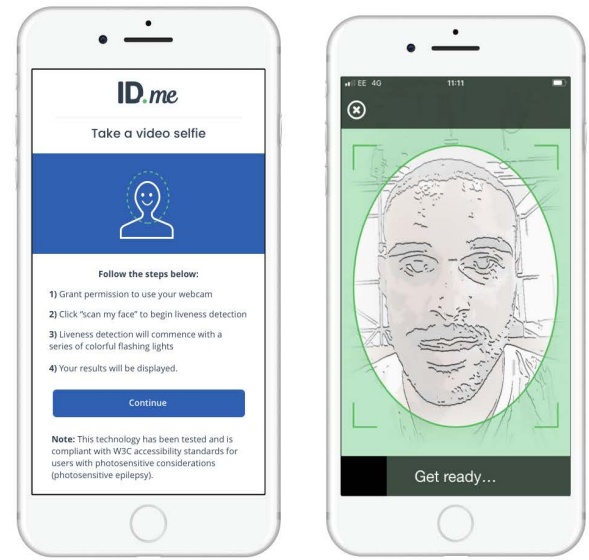
Choose a document type to submit: **driver's license, state ID, passport, or passport card.**

5 Submit Photos of ID



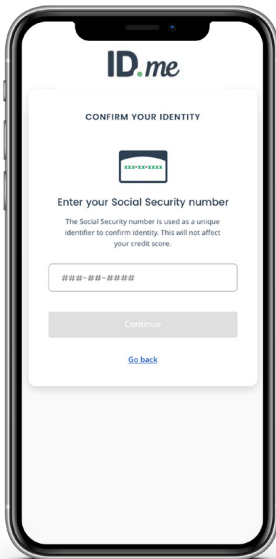
Take photos of your government ID or choose to upload existing photos.

6 Take a Video Selfie



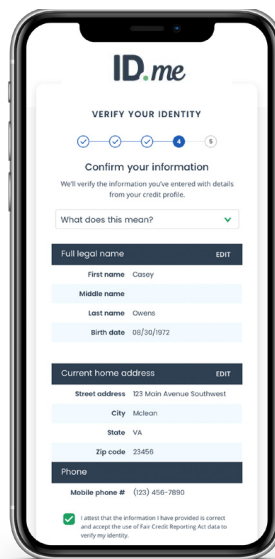
Take a **video selfie** so ID.me can verify that you're you! Simply watch the colors on your phone screen until the selfie is complete.

7 Enter SSN



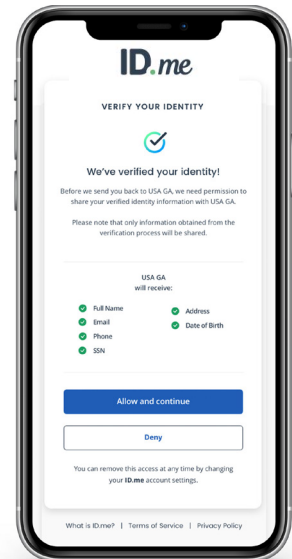
Enter your social security number. (Why does ID.me ask for my SSN?)

8 Confirm Information



Make sure that all your information is **accurate and complete.**

9 Authorize ID.me



Choose **"Allow and continue"** to authorize ID.me to share your verified identity with the agency so you can access your account.

✓ **Success! You're ready to log in.**

GET STUCK ALONG THE WAY?

At ID.me we have a No Identity Left Behind mission. If you get stuck along the way, we are here to help. Connect with an ID.me team member via video call and we will verify your identity in moments. Or, visit help.id.me and ask our virtual assistant or submit an inquiry.