








# How to Set Up and Protect Your ID.me Account

## IAL2 + Liveness

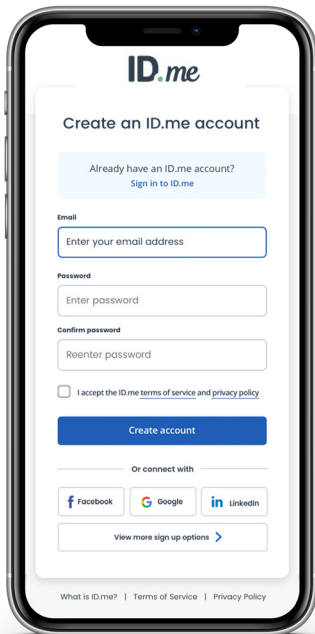
A SIMPLE, SECURE METHOD TO LOG IN TO YOUR ACCOUNT

### What You'll Need:

-  **Mobile Phone with Camera**
-  **Email Address**
-  **Photo ID (Driver's License, Passport, Passport Card, or State ID)**
-  **Social Security Number**
-  **Laptop or Computer (optional)**

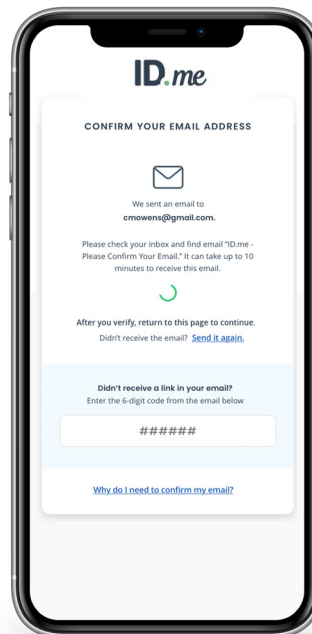
### HOW IT WORKS

#### 1 Sign Up



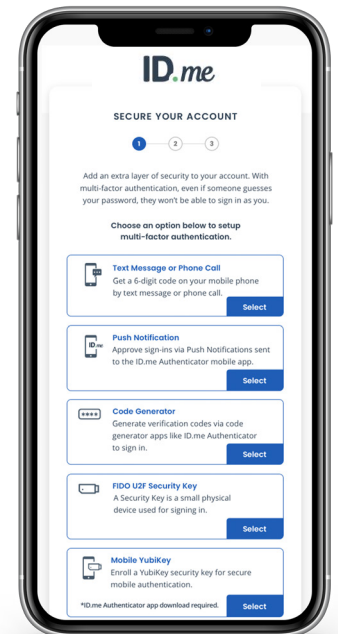
**Create your account** or, if you already have an ID.me account, simply sign in.

#### 2 Confirm Email



**Check your inbox** for an email from ID.me and confirm your email address.

#### 3 Secure Account

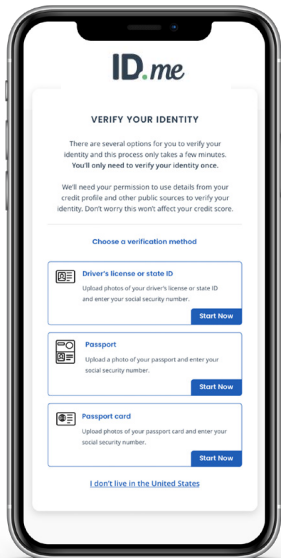


**Protect your account.** You can receive a passcode via text message or phone call, or choose one of the other listed methods.

# How to Verify Your Identity with ID.me

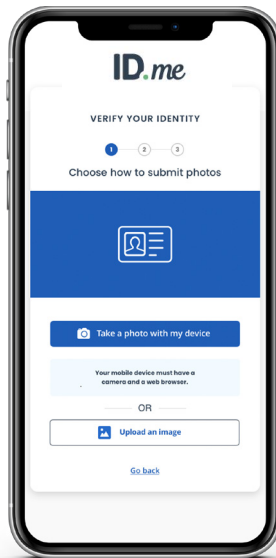
COMPLETE THIS PROCESS ONCE TO ACCESS YOUR ACCOUNT PLUS OTHER ID.ME PARTNERS

## 4 Choose How to Verify



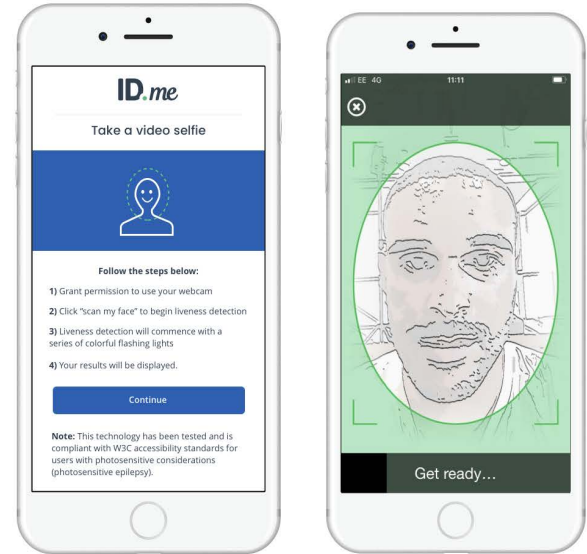
Choose a document type to submit: **driver's license, state ID, passport, or passport card.**

## 5 Submit Photos of ID



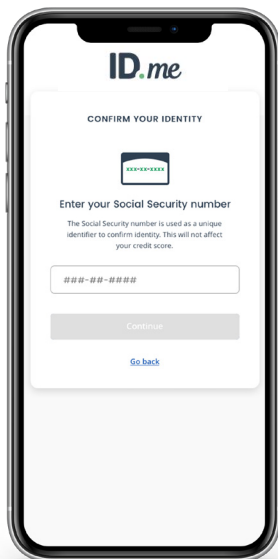
Take **photos** of your government ID or choose to upload existing photos.

## 6 Take a Video Selfie



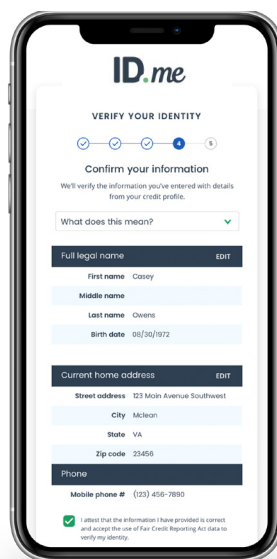
Take a **video selfie** so ID.me can verify that you're you! Simply watch the colors on your phone screen until the selfie is complete.

## 7 Enter SSN



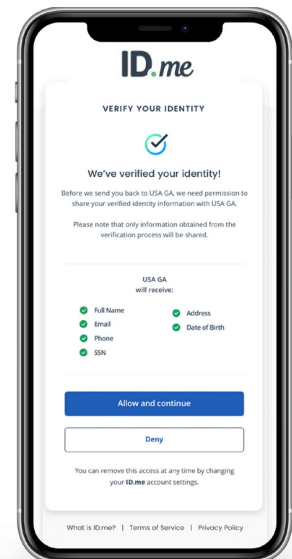
Enter your social security number. (Why does ID.me ask for my SSN?)

## 8 Confirm Information



Make sure that all your information is **accurate and complete.**

## 9 Authorize ID.me



Choose **"Allow and continue"** to authorize ID.me to share your verified identity with the agency so you can access your account.

**Success! You're ready to log in.**

### GET STUCK ALONG THE WAY?

At ID.me we have a No Identity Left Behind mission. If you get stuck along the way, we are here to help. Connect with an ID.me team member via video call and we will verify your identity in moments. Or, visit [help.id.me](https://help.id.me) and ask our virtual assistant or submit an inquiry.